

# **INSET LED Electric Fire**

Model No.2603 HE900E / 2604 HE950LE

# **INSTALLATION AND OPERATION INSTRUCTIONS**

Please read the instructions carefully before installation or use and keep for future reference

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### 1. IMPORTANT SAFETY INFORMATION

- 1.1 Read all of the instructions carefully before using the appliance.
- **1.2 For indoor use only.** This appliance is not suitable for use outside the house and **only suitable** for well insulated spaces or occasional use.
- 1.3 Do not use this appliance in the immediate surroundings of a bath, a shower or a swimming pool.
- 1.4 If the fire is to be placed in front of an existing chimney opening and there is any risk of chimney debris falling down onto the fire or drafts from the chimney it is recommended that the flue or opening is sealed off with non-combustible non-fibrous insulation materials. Do not place into an existing fireplace that is prone to dampness. Should it be necessary to cap and seal the chimney to prevent personal injury, a professional should be hired to do the work
- 1.5 Do not use this fire as a free-standing appliance. It must always be fixed to the wall, fireplace mantel, floor etc.
- 1.6 This fire must not be located immediately below a socket-outlet.
- 1.7 This appliance must be earthed.
- 1.8 This appliance must not be supplied through an external switching device, such as a timer, or connected to the circuit that is regularly switched on and off by utility in order to avoid a hazard due to the inadvertent resetting of the thermal cut out.
- 1.9 A non-rewirable plug fitted with a 13A fuse is supplied. Should the fuse or plug need replacing, and you are competent to do so, it must be replaced with a 13A fuse or plug being 13A BS1363A approved.
- 1.10 If the power cord is damaged, it must be repaired by the manufacturer, its authorised service centre or professional person.
- 1.11 The meaning of this symbol is "DO NOT COVER". Warning: in order to avoid overheating, do not allow the appliance to be covered or let the air inlet / outlet to become obstructed. Please note the warning symbol on the appliance (see above).
- 1.12 To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 meter from the air outlet.
- 1.13 Keep the power cord away from hot surfaces and hot conditions. Do not route the power lead in front of the appliance.
- 1.14 Do not use this fire in rooms that have explosive gas in them (for example petrol), or if you are using solvents, glue, aerosol spray or in flammable paints, as these may catch fire.
- 1.15 This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

- 1.16 Children and vulnerable people must be supervised at all times when using this appliance, as some parts can become very hot and cause burns.
- 1.17 Do not use this appliance in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- 1.18 Cleaning and user maintenance shall not be made by children without supervision.
- 1.19 Children aged from 3 years and less than 8 years only can switch on / off the appliance provided that it has been placed or installed in its intended normal operating position and instructions and supervisions concerning the safe way of the use of the appliance are offered. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- 1.20 This appliance shall not be played with by children.
- 1.21 Children of less than 3 years should be kept away unless continuously supervised.

# 2. TECHNICAL SPECIFICATIONS

Model No.: 2603 (900) / 2604 (950) Supply Voltage: AC 230-240V 50Hz Maximum power consumption: 2KW

Power for flame effect:

2603 (900): 20.5W (LED 12.5W + Motor for flame 8W) 2604 (950): 25W (LED 17W + Motor for flame 8W)

# **Heat Output:**

Nominal heat output (Pnom): 2KW

Minimum heat output (indicative) (Pmin): 1KW Maximum continuous heat output (Pmax): 2KW

# **Auxiliary Electricity Consumption:**

At nominal heat output (elmax): 12.5W At minimum heat output (elmin): 12W

In standby mode (eISB): 0.48 W

# Type of heat output / room temperature control

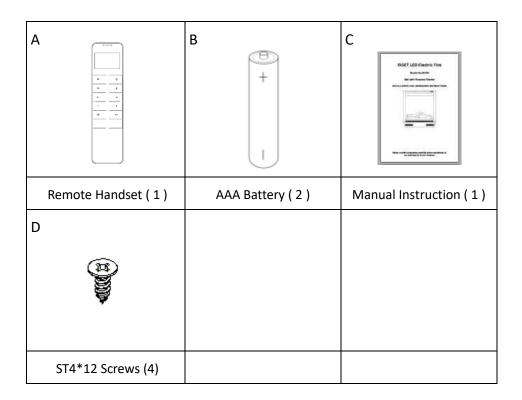
Single stage heat output and no room temperature control	No
Two or more manual stages, no room temperature control	No
With mechanic thermostat room temperature control	No
With electronic room temperature control	Yes
Electronic room temperature control plus day timer	Yes
Electronic room temperature control plus week timer	Yes

# **Other Control Options**

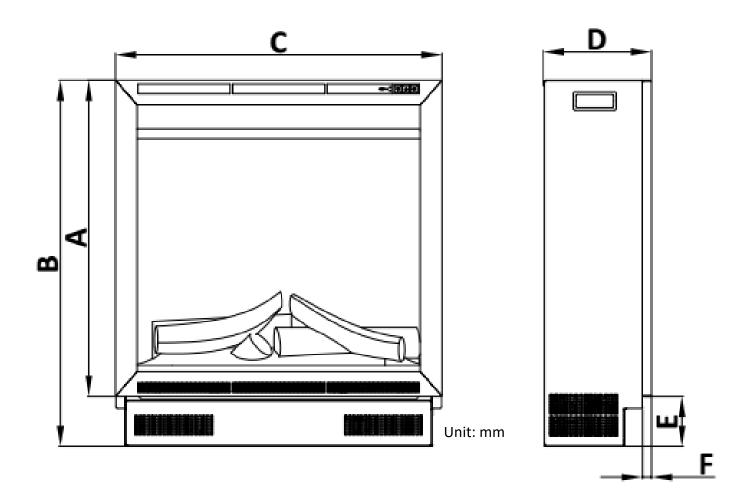
Room temperature control, with presence detection	No
Room temperature control, with open window detection	Yes
With distance control option	No
With adaptive start control	Yes
With working time limitation	No
With black bulb sensor	No

# 3. PARTS AND HARDWARE

- 3.1 Unpacking the fire carefully, make sure that the appliance is intact with no signs of damage caused by transport and no part has been exposed to water. If in doubt, do not use the appliance and contact an authorised service centre.
- 3.2 Keep plastic wrapping away from children.
- 3.3 Save the original packaging as this may be required in the event of service complaint with product.
- 3.4 Check that all parts are removed from the packing.



# 4. APPLIANCE DIMENSIONS



MODEL	А	В	С	D	E	F
2603 – BM900Elec	640	742	660	165	102	18
2604 – BM950Elec	520	622	800	165	102	18

# 5. INSTALLATION INSTRUCTIONS

# **Tools Required**

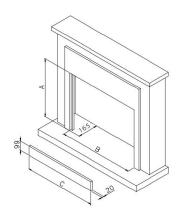
A screw driver will be needed.

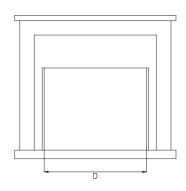
# **Locating the Appliance**

Your new electric fireplace may be installed virtually anywhere in your home. However, when choosing a location please ensure that the general instructions are followed.

- 5.1For best results, install out of direct sunlight.
- 5.2 The appliance should be connected to an earthed electrical outlet and it must be easily accessible to allow disconnection.
- 5.3 If installing in an existing fireplace and chimney always block the chimney with fibreglass insulation or similar, to prevent it sucking air away through the appliance. Failure to do this may cause poor performance and loss of heat or make the appliance cut out.

### Installation



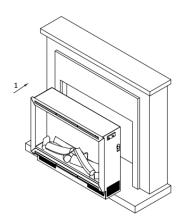


Unit: mm

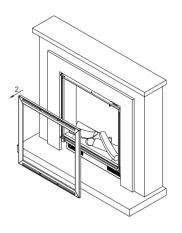
MODEL	Α	В	С	D
2603 (BM900Elec)	744	663	660	633
2604 (BM950Elec)	624	803	800	773

# Installation into a fireplace opening / insert:

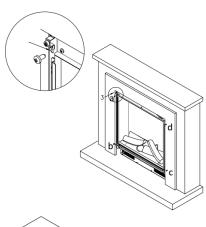
5.4a Find a safe and proper location and put the mantle firmly against the wall. Fully recess the appliance from the front into the mantle making sure the back of the appliance is firmly against the wall.



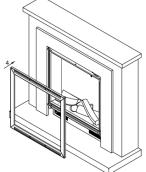
5.4b Carefully remove the front trim from the appliance and put it in a safe place to prevent damage.



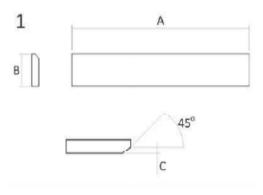
5.4c Mark the 4 hole positions a, b, c and d on the mantle and then fix the appliance with 4 ST4\*12 screws.



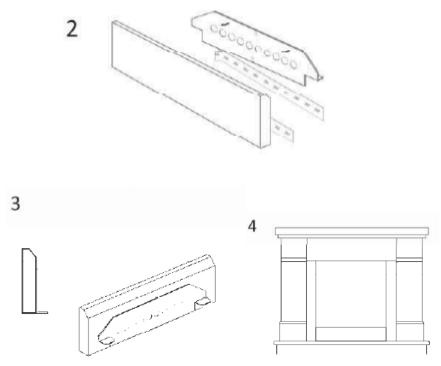
5.4d Re-install the front trim to the appliance.



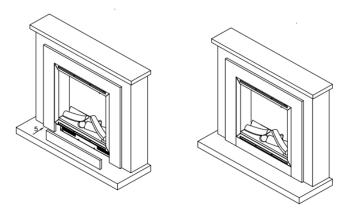
Affix the metal strip to the rear of the marble plinth by following the below steps 1-4



Apply the double sided tape to the rear of the rear face of the metal plate, then affix to the rear of the marble plinth. Take care to ensure it is fitted centrally with the bottom edges aligned.



5.4e locate the small board beneath the air outlets of the appliance and then push in the board upright along the edges of the left and right of the appliance. Make sure the small board is fully recessed. Use the two adjustable magnets on the appliance to align the front edge of the marble with the mantel. The installation is completed.



#### 6. OPERATING INSTRUCTIONS

WARNING! Do not operate the appliance if it is damaged or has malfunctioned. If you suspect the appliance is damaged or has malfunctioned call a qualified service engineer to inspect the appliance, and replace any part of the electrical system if necessary, before reuse.

WARNING! To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 meter from the air outlet.

**MAKE SURE** the plug fits tight in the outlet. Faulty wall outlet connections or loose plugs can cause the outlet to overheat.

**Do not** disconnect the power at the mains supply whilst the appliance is running. Use the functions on the remote to turn the fire off and ensure the mains switch has been moved to the off position before disconnecting.

#### PREPARATION FOR USE

6.1 The appliance can be operated by both remote control and the manual controls on the appliance.

NOTE: To use either the remote or the manual functions the main on / off switch must be in 'ON' position. In order to prevent the product becoming too hot, there is a 10s delay when turning on the heater and a 10s delay when turning off the heater fan.

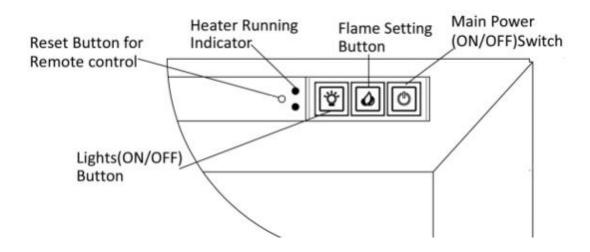
#### **Batteries**

Ensure that the handset batteries are new and inserted correctly.

#### **Main Power Switch**

- 6.2 The mains power switch is located on the control panel locating on the right- hand side of the heater box.
- 6.3 Switch ON before operating either the remote or manual controls.
- 6.4 A long beep is heard to indicate the fire is ready for use.

#### 6a. MANUAL CONTROL PANEL

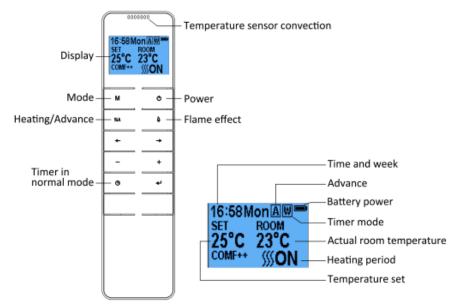


NOTE: The manual buttons control basic functions, not a full range of controls. Use the remote hand set to carry out all functions.

- 6a.1 The manual buttons are located at the upper right hand-side of the appliance.
- 6a.2 Press "LIGHTS ON / OFF" to turn on or turn off the flame effect.
- 6a.3 Press "FLAME" button to select or cycle through the colour of flames (3 kinds).

When the remote runs out of power or when you change the batteries, the flame function will lose its memory, however this will not affect the timer settings, the clock and date may need to be adjusted.

#### 6b. REMOTE CONTROLS



NOTE: This is thermostatic remote control. The remote should be in the same room as fireplace and placed on a flat surface. It must be placed away from the fire so the hot air will not blow on it and affect thermostatic reading.

The communication frequency between the fire and remote has already been set up. If you cannot use the remote with the fire, please follow instructions Step.6b31 to initiate the connection.

# **Standby for Remote Handset**

6b.1 The screen shown to the right is when the remote handset is in standby mode.

# 00:00 -- <sup>©</sup>

Before Day/Time set up

# Turn on / off

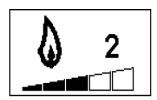
- 6b.2 Press  $\circ$  to turn on the flame effect, or turn off flame effect and heater when in normal mode.
- 6b.3 Press to turn on / off the flame effect under daily and weekly timer mode.



After Day / Time set up

### Flame Effect

- 6b.4 Press ♦ to enter the flame effect adjustment screen.
- 6b.5 Press the ' $\leftarrow$ ' and ' $\rightarrow$ ' button to select the 3 kinds of flame effect.
- 6b.6 Press the '+' and '-' button to select the 5 brightness settings of the flame effect or the OFF setting.



#### **Normal Mode**

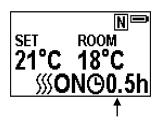
- 6b.7 Normal control mode is factory set. If it is not, then press the M button until the N logo shows up at the upper right corner of the screen.
- 6b.9 Press **M** button to turn on / off heat, **MON**, **MOFF** will show at the lower of the screen.

<u>NOTE:</u> It is normal for the fan heater to stop running for periods of time. This happens because the room temperature is at or above the temperature set on the remote control. The heater indicator will be turned off after 10s if you have the flame ON. The heater indicator will stay ON if you use the heating function only.

### **Count Down Timer**

NOTE: This setting is only for normal mode. It allows the appliance to go into standby after a set period of time.

6b.10 Press **9** to cycle through the settings from Off and 0.5 hours to 9 hours. The timer logo and time will show on the screen.



Comf: 21°C

The heater must be in the ON position.

The heater can be automatically run by using daily timer and weekly timer on the remote. Set up Day, Time and Comfortable temperature.

- 6b.11 Press to turn on the remote handset. Hold the button M for 3 seconds to enter the setting screen.
- 6b.12 Press the '←' and '→' button to choose Day, Time or your comfortable temperature. The character selected will be highlighted.

  Mon 16:58
- 6b.13 Pressing the '+' and '-' button will adjust the number.

•Time: 24-hour system

- ullet Select your comfortable temperature from 15-25  $^{\circ}$ C.

# **Daily Timer Heating**

6b.14 The following are pre-set heating periods, which can be altered if desired

06:00 until 08:30 17:00 until 22:00

6b.15 Press M until D shows at the upper right corner of the screen, then enter the daily timer heating mode.

6b.16 Hold the arrow symbol button ← for 6 seconds to enter The daily timer setting. Max 3 timed Heating periods per day.

16:58 Sun DE ROOM
17°C 15°C
ECO- ((OFF)
Day Timer Setting
06:00 -- 08:30
17:00 -- 22:00
00:00 -- 00:00

- Press '←' or '→' to choose hour or minute, press '+' or '-' to set the time.
- Minute will increase / decrease by 15 minutes per press. Hold for 3 seconds or wait for 10 seconds to save and exit the heating time period setting.

6b.17 Adjusting the set temperature

- Press the '+' or '-' button to increase or decrease the temperature on the basis of your comfortable temperature setting.
- ECO means 2°C lower than your comfortable temperature setting
- ECO- means  $4^{\circ}\mathbb{C}$  lower, COMF+ means  $2^{\circ}\mathbb{C}$  higher, COMF++ means  $4^{\circ}\mathbb{C}$  higher.

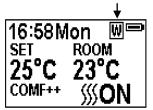
6b.18 To check your daily timer settings, press 🕶

6b.19 If the heating needs to be turned off, it will be necessary to go back to the Normal Mode to turn off.

# **Week Timer Heating**

6b.20 The following are pre-set heating periods, which can be altered if desired.

From Monday to Friday From Saturday to Sunday 06:00 until 08:30 06:00 until 09:30 17:00 until 22:00 11:00 until 13:00 17:00 until 22:00



6b.21 Press M until which shows at the upper right corner of the screen, then enter the week timer heating mode.

6b.22 Hold ← button for 6 seconds to enter the week timer setting

•Press '←' or '→' to move the cursor (a flashing underline), press the ← button in the corresponding week position to select (the character is highlighted) or cancel (the character is displayed normally) the current setting. Several days can be selected together.

MOIOWeih Fi Sa Su 06:00 - - 08:30 17:00 - - 22:00

- Press the  $'\rightarrow'$  button to move the cursor to the time period setting area.
- Press'←'or '→' to choose hour or minute, press '+' or '-' to set the number.
- Max 3 heating periods for a day.
- Minute will increase / decrease by 15 minutes per press.
- Press the to set the heating time for the selected day(s) and return to the week line.
- Hold for 3s or wait for 10s to save and exit the heating time period setting.

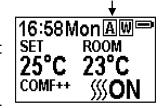
Mo Tu We Th Fr 33 50 06:30 - - 09:30 11:00 - - 13:00 17:00 - - 22:00

6b.23 Press  $\leftarrow$ , ' $\leftarrow$ ' and ' $\rightarrow$ ' to check your week Timer settings.

6b.24 If heating needs to be turned off, it will be necessary to go back to the Normal Control Mode to turn off.

# **Advance Mode**

- 6b.25 Under the daily and weekly timer mode press
- 6b.26 To turn the heater off when the heater is on during a pre-set heating period.



6b.27 To turn the heater on when the heater is off i \( \) \( \) \( \) een present set heating periods.

# **Adaptive Start Control**

6b.28 According to room temperature and set temperature, the heater will automatically come on in time to heat the room to the set temperature at the set time. For example, if your timer is set to start at 18:00 and temperature is set to 23°C, the fire will come on at 17:30 to ensure the room is 23°C at 18:00.

# **Window Open Detection**

- 6b.29 When the transmitter detects a rapid drop in room temperature, it will be judged as a window open, the warning icon will be displayed on the handset and the heating will be turned off automatically.
- 6b.30 After the indoor temperature has risen or a manual override of the warning (by operating remote control) has been done, the fire will return to normal working state.



# Set up the communication between the remote and appliance

- 6b.31 The below operations should be carried out before programming, when changing to a new remote or in the event the appliance cannot be controlled by the remote:
  - Hold the reset button on the appliance for 3 seconds (a pen point may be needed) until you hear 3 short beeps from the unit, release the button.
  - Press the button on the remote, the programming is finished when you hear 1 long beep from the appliance.
- 6b.32 Resetting the code for remote control is necessary if the appliance operates wrongly or the remote control does not operate correctly.
  - Open the back cover of the remote control.
  - Press the Reset button on remote handset.
  - Follow the steps 6b.31



# **Resetting the Thermal Cut Out**

- 6b.33 This appliance is fitted with an Electronic Safety Control (E.S.). This is a safety device, which switches off the fire if, for any reason, the appliance overheats, e.g. if covered. If the heater stops operating while the flame effect continues working normally, this indicates that the E.S. Control is in operation. The E.S. Control can only be reset after the appliance has cooled down, and the appliance has been reset. Resetting of the E.S. Control proceeds is as follows:
- 6b.34 Switch off the appliance (Manual On / Off switch) and leave it off for approximately 10-15 minutes.
- 6b.35 Remove any obstruction to the fan heater outlet or fan blades etc. Make sure that the power supply is disconnected with the plug socket outlet while doing this.
- 6b.36 Switch on the appliance and the E.S. Control will be re-set.
- 6b.37 Ensure that the appliance is functioning correctly. If the E.S. Control operates again, the appliance should be checked by a competent electrician.

#### 7. MAINTENANCE

<u>WARNING</u>: Before any maintenance or cleaning of the exterior of the fireplace, the unit should be disconnected from the power supply until it has cooled down.

# **Remote Handset Battery Replacement**

- 7.1 When the batteries are at full power, the battery symbol will show
- 7.2 When the batteries are half full, the battery symbol will show
- 7.3 When the batteries are out of power and need replacing immediately, the battery symbol will show
- 7.4 Battery replacement is recommended after 1 year. The batteries are 1.5V alkaline AAA, batteries.
- 7.5 Dispose of old batteries at an appropriate recycling facility.

# **Cleaning the Fireplace**

Cleaning or polishing products are not recommended. Fingerprints or other marks on the front glass panel can be removed by a piece of soft, damp, lint-free cloth with a good quality household glass cleaner. The front glass panel should always be completely dried with a clean, lint-free cloth or paper towel.

**CAUTION:** Abrasive cleaners should not be used on the glass panel. Liquids should not be sprayed directly onto any surface of the unit.

#### 8. GUARANTEE

#### **ELECTRIC FIRE GUARANTEE**

Be Modern Ltd. (the 'Company') provides a **twelve month** guarantee in respect of this electric fire appliance.

- 1. The twelve month Guarantee applies to:
- a. All products in the ranges manufactured by the 'Company' (but subject to the exceptions below): where
- b. The product has been purchased and installed within the UK and in respect of
- c. The initial installation: and in favour of
- d. The original purchaser
- 2. Proof of Purchase must be retained by the Purchaser
- 3. The twelve month Guarantee does not apply to:
- a. Damage or inferior workmanship practices whilst the 'Product' is being installed
- b. Damage caused by mis-use of the 'Product' or where normal standards of care and use have not been complied with.
- c. Damage through a malfunction or an inadequately installed electric fire.
- d. Damage or defects due to mis-use, accident or unauthorised alterations.
- 4. During the **1 year** after the "Product" has been supplied, the Guarantee covers the making good (whether by repair or replacement at the Company's discretion) of defects arising from defective manufacture of materials of "Product" covered in Para 1 all at no cost to the purchaser on the proviso:
- a. The Product has been installed as per Be Modern recommendations
- b. The Purchaser uninstalls the Product and makes it available for collection by Be Modern.

### This Guarantee does not affect your statutory rights

# On requiring service the purchaser should contact the retailer who supplied your product who will assist and advise you as necessary.

Control PCB	Remote Control Receiver	Remote Control Transmitter
	Hardware: RF29	Frequency: ASK/OOK 433.92MHZ
Hardware:		Maximum transmit power: 10mW
RC01-041B01		Hardware:RF290A-TX-V1.3
		Software: RF290A C V0.6.0.hex

## Be Modern Ltd.

19/34 Bedesway, Bede Industrial Estate, Jarrow, Tyne and Wear NE32 3BE Tel: (0191) 430 0901

Fax: (0191) 430 9522 http://www.bemodern.com

#### **Environment**



Meaning of crossed –out wheeled dustbin:

Electrical appliances should not be disposed as unsorted municipal waste. Separate collection facilities should be used in the disposal of electrical appliances. Contact your local government for the information about the available collection systems. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being. When old appliances are replaced by the new ones, it is a legal obligation for the retailer to take back the old appliance for disposals at least free of charge.



This fire complies with the Safety Standards EN 60335-1 and EN 60335-2-30 which covers the essential requirements of the Low Voltage Directive 2014/35/EU and the EMC standards EN 55014-1; EN 55014-2; EN 61000-3-2 and EN 61000-3-3 which covers the essential requirements of the European Electro Magnetic Compatibility 2014/30/EU, and the RED standards EN300220 2, EN301489-1, EN301489-3 and EN6247 which covers the essential requirements of the European Radio Equipment Directive 2014/53/EU.



This fire complies with the Safety Standards BS 60335-1 and BS 60335-2-30 which covers the essential requirements of the Electrical Equipment (Safety) Regulations 2016 and the EMC standards BS 55014-1; BS 55014-2; BS 61000-3 2 and BS 61000-3-3 which covers the essential requirements of the Electro Magnetic Compatibility Regulations 2016, and the RED standards BS 300220-2, BS 301489-1, BS 301489-3 and BS 6247 which covers the essential requirements of the Radio Equipment Regulations 2017.



RoHS stands for Restriction of Hazardous Substances, and impacts the entire electronics industry and many electrical products as well. The Restrictions of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012, originated in the European Union in 2002 and restricts the use of six hazardous materials found in electrical and electronic products. All applicable products in the EU and UK market since July 1, 2006 must pass RoHS compliance.